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Agentic AI for Executive Leadership

Practical adoption, oversight and strategic decisions

FA-0556 · Half day

AI for Leaders & Business · Agentic & Generative AI

A concise executive workshop on agentic AI capabilities, business use cases, tool selection, governance and a realistic adoption roadmap.

Introduction

Agentic AI systems can plan multi-step work and use connected tools, but their reliability, autonomy and access depend on the implementation and the permissions they receive. This half-day workshop helps executives distinguish practical opportunities from exaggerated claims.

Participants examine business scenarios, compare selected tools and discuss oversight, privacy, change management and measurable pilot objectives. Short demonstrations and a planning exercise support an initial adoption decision; the workshop does not implement enterprise integrations or establish legal compliance.

Learning outcomes

The workshop teaches participants to:

- Explain how tool-using agents differ from a basic conversational assistant and conventional automation.
- Identify plausible business use cases and the conditions needed for a useful pilot.
- Compare selected agent platforms, coding assistants and model ecosystems without assuming equivalent capabilities.
- Outline a phased workflow adoption approach, success measures and monitoring responsibilities.
- Recognise privacy, bias, security, accountability and legal-review questions.

- Draft initial priorities and a high-level adoption roadmap.

Prerequisites

- A foundational understanding of artificial intelligence concepts.
- Familiarity with organizational operations and strategic planning.
- An interest in technological innovation and its application in business contexts.

Training outline

1. 1 – Agentic AI fundamentals

Capabilities and boundaries

- Planning, reasoning, context and tool-mediated actions.
- Agents, chatbots and conventional automation: differences and overlaps.
- Bounded autonomy, human review and the evolving technology landscape.

2. 2 – Business opportunities

Operational efficiency

- Automating routine tasks and processes.
- Enhancing supply chain management and logistics.

Customer engagement

- Personalizing customer experiences through intelligent agents.
- Customer-response workflows and human escalation; distinguish conversation from agentic action.

Decision support

- Data analysis and predictive modeling.
- Scenario planning and risk assessment.

3. 3 — Comparing selected tools

Compare selected examples rather than attempting a full hands-on implementation of every platform.

- Manus: general-purpose task execution and its operating environment.
- ChatGPT and ChatGPT Work: conversational assistance and tool-supported multi-step work where available.
- Codex: coding, debugging, testing and software-development tasks.
- Gemini: selected business assistance and analysis capabilities available in the chosen account.
- Hugging Face: model discovery and deployment options; distinguish model licences, openness and a complete agent application.
- Selection criteria: data handling, available integrations, permissions, cost, reliability and human review.

4. 4 — Workflow integration and evaluation

Assessment and planning

- Identifying areas for Agentic AI implementation.
- Setting objectives and success metrics.

Phased adoption

- Phased deployment approaches.
- Training and change management.

Monitoring

- Performance tracking and continuous improvement.
- Feedback mechanisms and iterative development.

5. 5 — Governance and responsible use

Privacy and security

- Identify applicable privacy, contractual and regulatory questions for appropriate specialist review.
- Safeguarding sensitive information.

Bias and fairness

- Identifying and mitigating algorithmic biases.
- Promoting equitable outcomes.

Accountability

- Establishing oversight structures.
- Define operational responsibility, oversight and escalation; identify liability questions for legal review.

6. 6 — Demonstrations and illustrative cases

A short demonstration of one or two available tools using non-confidential data, followed by a discussion of limitations and approval boundaries.

Review illustrative business scenarios and identify success criteria, failure modes and lessons; examples are not claims of the trainer's client achievements.

7. 7 — Initial adoption roadmap

Leadership and change

- Crafting a compelling narrative for AI integration.
- Leading organizational change.

Resources

- Budgeting and investment considerations.
- Building cross-functional teams.

Priorities and outlook

- Setting short-term and long-term goals.
- Review foreseeable technology changes and revisit assumptions rather than predict guaranteed outcomes.

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